GREEN PIN

Green PIN facility is now available at our ATMs.

Customers can now generate new ATM PIN by using our GREEN PIN generation feature in case they have forgotten their ATM PIN.

The Steps to generate GREEN PIN are as follows:

STEP 1:

Insert your ATM card.

STEP 2:

When you insert the ATM Card the below screen will appear. To generate Green PIN, Click on the GREEN PIN option.



STEP 3:

To generate GREEN PIN, Click on Generate OTP.



STEP 4:

The OTP will be sent to the mobile number which is linked to the account.

Enter the 15 DIGIT account number and click on CONFIRM.



The below verification screen will appear.



STEP 5:

You will get a notification on the screen saying that the 4 DIGIT OTP has been sent to your registered mobile number.

After that, click on EXIT. You will get the Exit page where it will alert you to remove your ATM Card.



STEP 6:

After receiving the OTP, Insert the ATM Card again. It will take you to the below screen. Click on GREEN PIN option.



STEP 7:

In the next screen click on Step 2, Enter OTP.



STEP 8:

Enter OTP which is sent to your phone here and click on CONFIRM.



Your OTP is being verified in the next screen.



STEP 9:

Type the 4 DIGIT PIN of your choice and memorize it for your future transactions.



Re-type the 4 DIGIT PIN



Your input is being verified and processed in the next step.



After successfully generating the new PIN you will get the bellow screen. Click on EXIT.



Here after the customer can use the newly generated PIN for all the ATM transactions.